

Turquoise Sustainability Ltd Privacy Policy

Last Updated: September 4 2025

- 1) Turquoise Sustainability Ltd aims to meet both the spirit and the letter of the Personal Data (Privacy) Ordinance.
- 2) Such data as we collect, such as names and contact details, are intended for use to contact, in some cases with personalized messages, parties who have expressed an interest in staying in contact with Turquoise Sustainability Ltd or related parties.
- 3) We use international vendors which may use cross-border data centres in the course of our business; for example, Wix.com Inc is our website provider, which runs the forms on which we collect data; Google is our email provider, from which emails are sent. We rely on such brand-name vendors to meet baseline levels of information security.
- 4) Marketing emails will contain an unsubscribe link; manual requests to unsubscribe from marketing content (such as by emailing Turquoise Sustainability Ltd employees) may take time to process.
- 5) All personal data will be treated as confidential except as permitted or required by law. Information may be disclosed incidentally; for example if a service provider providing technical assistance has access to our systems.
- 6) Should you wish to access or correct any of your personal data that we have on file, please file such a request by mail to: Personal Data Controlling Officer, Turquoise Sustainability Ltd, Unit B, 11/f Yam Tze Commercial Building, 23 Thomson Road, Wanchai. A reasonable fee might be charged for all data access or related requests.
- 7) We collect information for the purposes of marketing. Turquoise Sustainability Ltd, being a sustainability business, and which therefore expects operations to last for decades, will retain records for as long as is reasonable to fulfil its marketing needs – for example, until an unsubscribe request has been made.
- 8) If Turquoise Sustainability Ltd enters into a collaboration with a third party (for example, running workshops with an education provider complementary to that which Turquoise Sustainability Ltd can offer), we may share contact information, limited to that which is relevant to the fulfilment of said collaboration. We will never sell your data to data brokers.